

welcome

Whiski Jack Resorts Whistler

THE WOODRUN, 4910 SPEARHEAD DRIVE



about us



thank you

Thank you for choosing *Whiski Jack Resorts* as your 'home away from home' in Whistler. We manage nearly a hundred units across seven properties offering all the comforts of home, including a full kitchen, ideally located throughout Whistler. Many properties include a hot tub and a pool to help you relax. With online, pre-arrival check-in, we want to make sure that you begin enjoying your holiday the moment you arrive in our beautiful mountain town.

Our number one priority is your enjoyable holiday. Please contact us if you have any questions or issues. We look forward to hosting you!

Sincerely,

the management team

house guide



WIFI LOGIN & PASSWORD

USER NAME:
BaseWireless_WoodrunLodge

PASSWORD:
woodrun1



POOL, HOT TUB & FITNESS

HOURS OF OPERATION
10am to 10pm

Pool towels are not provided,
please use the bath towels in the
rooms.



FIREPLACE INSTRUCTIONS

The control for the sliding
thermostat is located on the wall
next to the fireplace. A pilot light will
remain on during fall, winter &
spring months.



SKI & BIKE STORAGE

Skis & bikes are not allowed in the
unit. Use the ski keys in the ski
locker room down the hall from
the lobby, from 7am to 10pm. Bike
racks are found in the
underground parking.

house guide



TEA & COFFEE

We provide coffee, tea and sugar for your first morning. Same goes for laundry soap, shampoo and conditioner. If you need more dishwasher tabs or dishwasher soap, just ask!



BLACK FACECLOTH

In each bathroom you will find one black facecloth. Please use this to remove your makeup to help us to preserve our white towels and reduce waste.



HOUSEKEEPING

We have professionally prepared your room for your to comfort. Call for extra housekeeping during your stay as soon as you arrive. Extra towels, pillows and blankets are provided.



LAUNDRY INSTRUCTIONS

This suite is equipped with a washer & dryer. Ensure the timer controlled secondary fan is ON while the dryer is in use. A starter pack of laundry soap is provided.



CALL RIGHT AWAY!

If the dishwasher, sink, washer, or toilet is leaking, PLEASE CALL 604-902-1569 immediately to reduce the damage!

thank you!

emergency

contacts



**** WE DO NOT MANAGE THE FRONT DESK ON SITE ****

YOUR HOSTS Office: 2011 Innsbruck Drive, 107

Office hours: 8am to 9pm

Call: 604-962-0220; email: admin@whiskijack.ca



AFTER HOURS WHISKI JACK EMERGENCY LINE

Call 604-902-1569 for issues accessing your unit or a water leak. Non-emergency calls may be subject to a \$50 fee.



If you experience any disturbances Monday to Friday from 8am to 4:30pm, call the RCMP non-emergency line at 604-932-3044

ALL OTHER EMERGENCIES CALL 9-1-1



MEDICAL EMERGENCIES CALL 9-1-1

Whistler Medical Clinic 604-932-3977

Located at 4380 Lorimer Rd

house rules

a friendly reminder



NO SMOKING

Please kindly do not smoke or vape in the unit, on the balcony or any other common property. You may smoke away from the front of the property.



NO PARTIES

We request that you keep your noise to a minimum between 10pm and 7am. All noise violation fines will be your responsibility.



NO PETS

For the comfort of all guests, we do not allow pets in the units. If you have a registered support animal, please contact us.



MINIMUM AGE AND ROOM OCCUPANCY

Guests and owners under the age of 25 must be accompanied by an adult. Maximum occupancy is 6 (for a two bedroom) and 8 (for a two bedroom + den).

getting around

TAKING THE BUS

You can get from the property to the lifts or the Village using the free shuttle. This shuttle runs from the Blackcomb Benchlands to the lifts along Blackcomb Way and past Northlands Blvd in the winter. In the summer months, it travels to and from Lost Lake.

Whistler Transit runs from Function Junction all the way to Emerald and everywhere in between for \$2.50 per person, per ride.



Whistle!

Check out our local version of Uber called **Whistle!** You need to download the app. They also deliver take-out, groceries and liquor.

Reach your destination by **taxi** with several options offering pickup (like any other taxi). You can also find one in the taxi loop in the Village Gate Blvd.

For shuttle options to and from Vancouver and the Vancouver Airport, **Sky Lynx** is an option that offers frequent trips.




Whistler is best explored by bike or E-bike! Rentals are readily available and most properties offer secure bike parking.



parking

in Whistler



Parking in Whistler is limited, especially free parking. At the Woodrun, you will have a space included with your stay. Ask the front desk staff at Woodrun about additional parking.

Use the swipe card provided to access the secure underground parking. Park anywhere not marked reserved. Put the parking pass provided on the dash of your car.

- 1 The Day Lots offer hourly paid parking year-round (\$3/hr, \$14/day). Visit whistler.ca/parking for more info.
- 2 Paid Electric Vehicle parking is available in Whistler in the Day Lots, Municipal Hall and the Conference Centre.
- 3 Overheight, overnight paid parking for vehicles over 6'8" (up to 12'6") is available year-round at the Town Plaza accessible from Blackcomb Way for \$30/night.
- 4 There may be free outdoor street parking available in the summer near the Woodrun on a first come, first served basis. Ask the Woodrun front desk for more info.

troubleshooting

SHAW TV INSTRUCTIONS

Press the power button for both the cable box and the TV on the SHAW remote. Choose the "GUIDE" button to bring up the channel guide.

If you don't see the cable when you turn on the TV, click the "HOME" button on the SMART TV remote and scroll through the sources until you find the TV box as an option (SHAW). If the SHAW box is not an option, make sure the HDMI cord is connected and you have turned the cable ON using the SHAW remote.



SHAW TV Remote



SMART TV Remote

SWIPE CARDS

The Woodrun Lodge front desk issues the swipe cards that give you access to all common areas and your door from 4pm arrival day, to 10am departure day. If you have issues with the card, lose one or want another, please ask the front desk at the Woodrun.

WiFi CONNECTION ISSUES

Most issues with WiFi can be fixed with a quick reset. Just unplug the modem, wait a few minutes and plug it back in. If the cable on the tv is working, then the WiFi is working.

BATHROOM FAN If the fan won't turn off, it may be the humidifier knob nearby. Increasing the humidifier setting will turn off the fan. It looks something like this:



If you're still having trouble please call our office.

discounts

Being a guest or owner with Whiski Jack has it's privileges. Take advantage of these discounts! Pre-booking is encouraged. Scan the QR code to book online.

Whistler Blackcomb offers discounts on bike & ski/snowboard rentals up to 20%



Pre-Book ski & snowboard rentals to save up to 45% off



Pre-Book bike rentals to save up to 45% off



Canadian Wilderness Adventure is offering 10% all tours to guests of Whiski Jack



Ziptrek Whistler offers \$10 off select tours for guests of Whiski Jack



Scandinave Spa offers 10% off for guests of Whiski Jack on bath access (use the card provided)

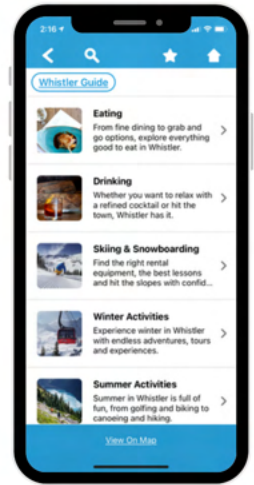


SCANDINAVE SPA
WHISTLER

connect

THE WHISKI JACK APP
Your FREE personal resort guide

download here



we're social!

FOLLOW, SHARE, TAG & LEAVE A REVIEW
@WHISKIJACKRESORTS #ATHOMEINWHISTLER



@WhiskijackBC



Woodrun @
Whiski Jack



Whiski Jack Resorts

whistler

water

Did you know...

Whistler's municipal drinking water meets the requirements for providing safe drinking water that are set out for us by Vancouver Coastal Health. Drinking water across British Columbia ranks among the safest drinking water in the world.

Why should you pay for water, when the same water comes from our taps?



WHISKI JACK IS BEAR SMART

KEEP OUR BEARS SAFE: HERE ARE SOME TIPS



NEVER feed bears. Keep them wild to keep them safe.



ALWAYS keep all garbage indoors or in bear-proof bins. This includes recycling. Keep your BBQ clean, too!



When you see a bear, don't run. Stay 100 metres away, ESPECIALLY if you see a cub!

PLEASE REPORT SIGHTINGS OF BEARS AROUND PROPERTIES TO THE CONSERVATION OFFICER SERVICE 1-877-952-7277

This gives them time to perform non-lethal hazing of the bear to deter it from the property. Residents are also asked to report unsecured animal attractants to Bylaw Services by phone: 604-935-8280 or email: bylawservices@whistler.ca
Accountability makes people take action.

WHISKI JACK

WHISTLER, BC



You Can Own in Whistler!



Whiski Jack Resorts offers a unique opportunity to be part of this incredible community. Since 1979, we've managed shared vacation ownership within seven properties in over eighty townhomes and condos. From studios, to two bedroom units with fully equipped kitchens and locations throughout Whistler, our properties are ideal for families and groups. Ask us about the many perks of being an owner with Whiski Jack.

The Woodrun Lodge

This cozy ski in, ski out property has every amenity for a family holiday including access to the gorgeous slope side pool and hot tub all year long. These large, newly renovated two bedroom and two bedroom den suites include gas fireplaces, new smart TV's, full kitchens, in-suite laundry and more. Located in the Blackcomb Benchlands, Woodrun offers access to the new Blackcomb Gondola, hiking and biking trails, shops and restaurants in Blackcomb Village and a free shuttle to the Village.



Learn more about owning in Whistler

Contact Us

OWNERS@WHISKIJACK.CA
1.844.957.6967

WHISKIJACKRESORTS.COM/BECOME-AN-OWNER
@WHISKIJACKRESORTSWHISTLER



checking out

— CHECK OUT TIME IS 10AM —

- ✔ Ensure that you have all of your personal items before you leave.
- ✔ Please take garbage, recycling and compost to the room located on the right-hand side when exiting the parking garage.
- ✔ Leave the ski locks on the counter. Give the swipe card to the front desk at Woodrun.
- ✔ Run the hot water in the sink before you load and run the dishwasher.
- ✔ Send us a message to let us know that you've left.

Your damage deposit will be released up to three days after your departure. If it has not been returned in a timely manner, please contact your credit card company as they manage the release of these holds (but it shouldn't take more than a few days).

— HAVE A SAFE TRIP HOME! —

W E L C O M E

W H I S K I

 J A C K 

